




















































## Support to Access Now for 2020-2022

<p><b>Key results:</b></p> <ul style="list-style-type: none"> <li>- Increased digital resilience, awareness, and capacity for advocacy among civil society in the global south; increased public awareness of and engagement in human rights online.</li> <li>- Increased awareness of human rights in the digital age among civil society organizations in the global south; stronger networks and collaborations enhancing the digital resilience of CSOs, activists, and human rights defenders, especially among particularly vulnerable groups.</li> <li>- Greater enjoyment of human rights online, with a focus on the right to privacy online.</li> </ul> <p><b>Justification for support:</b></p> <ul style="list-style-type: none"> <li>- The development of an independent and diverse civil society is fundamental in promoting democracy and delivering on the Sustainable Development Goals.</li> <li>- Promoting space for civil society is a priority for Denmark's and part of the initiative #DK4CivicSpace. Access Now is contributing to this end by enhancing the resilience of civil society organisations, human rights defenders, activists etc. facing digital attacks on their freedoms of expression, assembly and association.</li> </ul> <p><b>Major risks and challenges:</b></p> <ul style="list-style-type: none"> <li>- Criminalization and stigmatization of privacy and digital security tools as well as increased surveillance by governments.</li> <li>- Harms to the physical safety and wellbeing of Access Now's partners.</li> <li>- Access Now and its local civil society partners may struggle to keep up with rapidly changing local contexts and technological developments.</li> </ul>	<p><b>File No.</b></p> <p>2019-27922</p>																					
	<p><b>Country</b></p> <p>Interregional</p>																					
	<p><b>Responsible Unit</b></p> <p>HCE</p>																					
	<p><b>Sector</b></p> <p>15150 Democratic participation and civil society</p>																					
	<p><b>Partner</b></p> <p>Access Now</p>																					
	<p style="text-align: center;"><i>DKK mill.</i></p> <table border="1"> <thead> <tr> <th></th> <th>2020</th> <th>2021</th> <th>2022</th> <th>20xx</th> <th>20xx</th> <th>Tot.</th> </tr> </thead> <tbody> <tr> <td><b>Commitment</b></td> <td>11.25</td> <td></td> <td></td> <td></td> <td></td> <td>11.25</td> </tr> <tr> <td><b>Projected ann. disb.</b></td> <td>3.75</td> <td>3.75</td> <td>3.75</td> <td></td> <td></td> <td>11.25</td> </tr> </tbody> </table>		2020	2021	2022	20xx	20xx	Tot.	<b>Commitment</b>	11.25					11.25	<b>Projected ann. disb.</b>	3.75	3.75	3.75			11.25
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	<p><b>Duration</b></p> <p>2020-2022 (36 months)</p>																					
	<p><b>Previous grants</b></p> <p>N/A</p>																					
	<p><b>Finance Act code</b></p> <p>06.32.08.70</p>																					
	<p><b>Head of unit</b></p> <p>Mette Thygesen</p>																					
	<p><b>Desk officer</b></p> <p>Adwan Mohamad</p>																					
<p><b>Reviewed by CFO</b></p> <p>Jacob Strange-Thomsen</p>																						
<p><b>Relevant SDGs</b> <i>[Maximum 1 – highlight with grey]</i></p> <table border="1"> <tbody> <tr> <td> No Poverty</td> <td> No Hunger</td> <td> Good Health, Wellbeing</td> <td> Quality Education</td> <td> Gender Equality</td> <td> Clean Water, Sanitation</td> </tr> <tr> <td> Affordable Clean Energy</td> <td> Decent Jobs, Econ. Growth</td> <td> Industry, Innovation, Infrastructure</td> <td> Reduced Inequalities</td> <td> Sustainable Cities, Communities</td> <td> Responsible Consumption &amp; Production</td> </tr> <tr> <td> Climate Action</td> <td> Life below Water</td> <td> Life on Land</td> <td> Peace &amp; Justice, strong Inst.</td> <td> Partnerships for Goals</td> <td></td> </tr> </tbody> </table>	 No Poverty	 No Hunger	 Good Health, Wellbeing	 Quality Education	 Gender Equality	 Clean Water, Sanitation	 Affordable Clean Energy	 Decent Jobs, Econ. Growth	 Industry, Innovation, Infrastructure	 Reduced Inequalities	 Sustainable Cities, Communities	 Responsible Consumption & Production	 Climate Action	 Life below Water	 Life on Land	 Peace & Justice, strong Inst.	 Partnerships for Goals					
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**Strategic objectives:**

To contribute toward the countering of shrinking civic space by addressing the impact of technology on civic space, and on civil society resilience.

**Justification for choice of partner:**

Access Now is well placed to promote digital resilience among civil society organisations worldwide. Access Now is a global organisation with presence in 12 countries covering all continents. Access Now is working with short term emergency assistance, medium term capacity building of CSOs and long term policy change through advocacy efforts. Furthermore, Access Now is also part of the Advisory Network of the intergovernmental Freedom Online Coalition committed to advancing internet freedom, including free expression, assembly and association.

**Summary:**

Surveillance, facial recognition, internet shutdowns and hacking of computers are examples of means being applied against civil society actors and human rights defenders in order to limit their operability. This is part of an overall trend of shrinking space for civil society. In this context, human rights defenders, activists, bloggers, civil society organisations, journalists etc. need concrete tools to defend themselves against digital threats and build digital resilience. The project will focus on convening stakeholders in civil society and tech communities, mobilising public campaigns and carrying out advocacy actions for safeguarding human rights in the digital age.

**Budget:**

Outcome 1: Strengthening global multi-stakeholder networks	DKK 3,667,659
Outcome 2: Advocacy for human rights in the digital age	DKK 3,183,494
Outcome 3: Mobilising the digital rights movement	DKK 2,695,174
Contingencies, audit and administrative costs	DKK 1,703,674
<b>Total</b>	<b>DKK 11,250,000</b>

# Denmark's contribution to Access Now for 2020-2022

## Development engagement document

### 1. Introduction

The present development engagement document details the objectives and management arrangements for the development cooperation concerning support to Access Now for 2020-2022 as agreed between the parties specified below.

#### 1.1 Parties

Ministry of Foreign Affairs of Denmark (MFA), Department for Humanitarian Action, Civil Society and Engagement and Access Now.

#### 1.2 Contributions

Denmark, represented by Department for Humanitarian Action, Civil Society and Engagement of the Ministry of Foreign Affairs of Denmark, commits to a contribution to the engagement of DKK 11,250,000 (eleven million two hundred and fifty thousand) for the period 2020-2022.

### 2. Background

Digital technologies represent new opportunities and challenges for civil society organizations, human rights defenders, and activists around the world. Online platforms and communication systems can be powerful tools for campaigning and mobilization, as well as for giving voice to civil society.

At the same time, digital tools are also being applied as means for controlling and limiting access to human rights, democracy, gender equality, from the freedom of expression and freedoms of assembly and association to the right to privacy and freedom of movement. At [RightsCon Tunis 2019](#), Access Now's annual convening on human rights in the digital age, the United Nations Special Rapporteurs on freedom of opinion and expression, the situation of human rights defenders, and freedom of peaceful assembly and association, for example [explicitly stressed](#) the various ways in which digital technologies are being employed around the world to challenge basic rights:

*"The continuously evolving technology and software that constructs and surrounds the space in which we conduct our digital lives must not be used by governments or companies to restrict fundamental freedoms, reduce civic space and target civil society actors, including human rights defenders [...] Digital space is not neutral space. At the levels of its physical architecture, regulation and use, different groups exert their interests over it. The principles of international human rights law, however, should be at the centre of its development."*

Surveillance and facial recognition technologies are being employed to identify and track human rights defenders, activists, and civil society organisations, and to deter their participation in peaceful assembly or protest. Internet shutdowns, bandwidth throttling, and denials of service are being used to silence the voices of civil society and limit their ability to create change, often and especially during peaceful protests and [elections](#). Censorship and overly broad content regulation measures are being enforced on journalists, activists, and dissenting voices, thereby limiting the freedom of expression and severely curtailing media freedoms as well. And unfortunately the most marginalized, from LGBTI communities and religious minorities to indigenous peoples to women and girls and women and girls, are also the most vulnerable to these mounting risks.

All of these trends are a part of an overall trend in shrinking space for civil society, both online and off, as marked, for example, by a stark downgrade in global internet freedom, which has been in decline for the last nine years according to Freedom House.

A diverse and thriving civil society is essential to delivering on the United Nations' Sustainable Development Goals and in promoting democratization in general. Therefore, countering the shrinking of civic space is a priority in Denmark's strategy for development cooperation and humanitarian action under the #DK4CivicSpace initiative. On the Danish Finance Act for 2020, the Danish Government has allocated funds for a civic space initiative, for which a special focus will be directed towards enhancing the digital resilience of civil society organizations.

Access Now is uniquely placed to act as a strategic partner in these efforts as a global organization with a team of more than 70 experts living and working in thirteen cities across twelve countries and six continents (including Argentina, Costa Rica, India, Kenya, Peru, the Philippines, and Tunisia) and a significant track record of successfully working at the intersection of human rights, technology, and civic space for more than ten years to advance human rights, democracy, and gender equality around the world including and especially across the global south.

Access Now's mission is to defend and extend the digital rights of users at risk, or more broadly, to fight for human rights in the digital age. Access Now's theory of change is combining multiple programmatic approaches to this work, from targeted policy guidance and recommendations to strategic advocacy campaigns and mobilizations to global multi-stakeholder convenings, Access Now has created a multi-pronged model for change that is not only comprehensive and systemic, but also flexible, agile, and holistic. Through this model, Access Now has contributed significantly to the countering of shrinking civic space by focusing specifically on the increasing ways in which new technologies and digital tools are impacting civil society resilience and capacity for change. This work includes:

- Supporting civil society groups as they navigate shrinking space;
- Creating spaces for civil society to meet, collaborate, and strategize safely and effectively;
- Fostering a more inclusive and diverse digital rights community that represents and respects the voices of women, LGBTI communities, and other marginalised or vulnerable groups;
- Bringing and amplifying civil society voices, especially those from the global south, to bear on key public and private sector policy makers and decision makers;
- Creating a more enabling and rights-protecting environment for civil society to flourish.

In working towards the above, and its overall mission, Access Now applies a range of different tactics and approaches involving a broad spectrum of actors and stakeholders:

- **Technology:** The [24/7 Digital Security Helpline](#) provides comprehensive, real-time technical assistance to users at risk, including civil society groups, activists, journalists, and human rights defenders. Leveraging its on-the-ground presence in Tunisia, the Philippines, and Costa Rica, Access Now works closely with partners around the world and especially across the global south to empower local initiatives and strengthen coordination on threat reporting and rapid-response cases.
- **Policy:** The Policy team serves, guides, and influences decision makers across sectors toward rights-protecting policies and practices through rights-focused thought leadership and innovative, evidence-based policy analysis. As a global team with staff across the world, Access Now works with local and regional partners to strengthen human rights protections

from national capitals to the grassroots, and to effect real-time policy victories and long-term systemic change. Access Now has represented, testified, and spoken in numerous forums, including the European Parliament, U.S. Congress, the OECD, the U.N. Human Rights Council, the U.N. Forum on Business and Human Rights, and the United Nations General Assembly.

- **Advocacy:** The Advocacy team leverages innovative campaign tactics, bold visual advocacy, and global partnerships with civil society, journalists, technologists, and beyond to educate, petition, and appeal to decision makers in the halls of parliaments and corporate boardrooms, deliver digital security resources to users at risk, and mobilize global internet users to pressure the powerful.
- **RightsCon:** The RightsCon team organizes and hosts the RightsCon Summit Series, which convenes human rights defenders, civil society organizations, change actors, technologists, business leaders, policy makers, general counsels, government representatives, and journalists from across the global south and around the world to tackle the most pressing issues at the intersection of human rights and digital technology.
- **Legal:** The Legal team engages courts and legal processes to hold governments and companies accountable and to uphold fundamental rights in the digital age. This includes submitting interventions, amicus briefs, and expert opinions in state-level, regional, and international proceedings, and providing consistent, high-quality legal support to partners and Digital Security Helpline clients.
- **Grants:** The Grants team provides flexible and grantee-driven funding to grassroots human rights defenders, civil society organizations, and change actors that are working with users and communities most at risk of digital rights violations. This work takes an intersectional approach, as threats to digital rights are compounded when they intersect with other human rights abuses or discrimination based on ethnicity, religion, gender identity, sexual orientation, class, and other means of marginalization.

Access Now is also part of the Advisory Network of the Freedom Online Coalition (FOC), an intergovernmental coalition committed to advancing internet freedom, including free expression, association, assembly, and privacy online, worldwide. The FOC currently consists of 30 countries from all regions. In 2020 Denmark submitted its application to join the Freedom Online Coalition.

### **3. Development Engagement Objective**

The objective of the development cooperation among the parties is to contribute toward the countering of shrinking civic space by addressing the impact of technology on civic space, and on civil society resilience and capacity for change.

The MFA will base the actual support on progress attained in the implementation of the engagement as described in the documentation. Progress will be measured through the Access Now's monitoring framework.

The present development engagement will focus on Access Now's activities relating to developing countries in the global south. For Danida's reporting purposes the following key outcome and output indicators have been selected to document progress:

Project title	Protecting and Promoting Civic Space Online: A Diverse and Thriving Civil Society for the Digital Age
Project objective	To contribute toward the countering of shrinking civic space by addressing the impact of technology on civic space, and on civil society resilience and capacity for change.
Impact Indicator	Increase in countries' degree of civil society freedoms based on the CIVICUS Monitor.

Outcome 1	A sustained multistakeholder and global network of experts convening and securely working towards democracy, human rights, and the rule of law in the digital age.
Outcome indicator	Increased awareness of human rights in the digital age among civil society organizations in the global south; stronger networks and collaborations enhancing the digital resilience of CSOs, activists, and human rights defenders, especially among particularly vulnerable groups.

Output 1.1	Convening of multiple stakeholders.
Output indicator	<ul style="list-style-type: none"> <li>- # of all participants attending and engaged via RightsCon.</li> <li>- % of participants from the global south.</li> <li>- % of participants from sectors other than civil society.</li> <li>- % of participants who are women, trans*, or gender non-binary.</li> </ul>
Baseline	<ul style="list-style-type: none"> <li>- 2,797 participants attending and engaged via RightsCon.</li> <li>- 53% of participants from the global south.</li> <li>- 47% of participants from sectors other than civil society.</li> <li>- 54% of participants who are women, trans*, or gender non-binary.</li> </ul>
Annual target 2020	<ul style="list-style-type: none"> <li>- 1,000 participants attending and engaged via online programming.</li> <li>- 50% of participants from the global south.</li> <li>- 50% of participants from sectors other than civil society.</li> <li>- 51% of participants who are women, trans*, or gender non-binary.</li> </ul>
Annual target 2021	<ul style="list-style-type: none"> <li>- 3,250 participants attending and engaged via RightsCon.</li> <li>- 50% of participants from the global south.</li> <li>- 50% of participants from sectors other than civil society.</li> <li>- 51% of participants who are women, trans*, or gender non-binary.</li> </ul>
Annual target 2022	<ul style="list-style-type: none"> <li>- 3,500 participants attending and engaged via RightsCon.</li> <li>- 50% of participants from the global south.</li> <li>- 50% of participants from sectors other than civil society.</li> <li>- 51% of participants who are women, trans*, or gender non-binary.</li> </ul>

Output 1.2	Development of a dynamic program.
Output indicator	<ul style="list-style-type: none"> <li>- # of all session proposals submitted via the open call for proposals.</li> <li>- % of session proposals submitted by participants from the global south.</li> <li>- # of all countries represented through program session proposals.</li> </ul>
Baseline	- 850+ session proposals submitted via the open call for proposals.

	<ul style="list-style-type: none"> <li>- 38.1% session proposals submitted by participants from the global south.</li> <li>- 83 all countries represented through program session proposals.</li> </ul>
Annual target 2020	<ul style="list-style-type: none"> <li>- 1,000 session proposals submitted via the open call for proposals.</li> <li>- 37% session proposals submitted by participants from the global south.</li> <li>- 75 all countries represented through program session proposals.</li> </ul>
Annual target 2021	<ul style="list-style-type: none"> <li>- 700 session proposals submitted via the open call for proposals.</li> <li>- 39% session proposals submitted by participants from the global south.</li> <li>- 80 countries represented through program session proposals.</li> </ul>
Annual target 2022	<ul style="list-style-type: none"> <li>- 800 session proposals submitted via the open call for proposals.</li> <li>- 41% session proposals submitted by participants from the global south.</li> <li>- 85 all countries represented through program session proposals.</li> </ul>

Output 1.3	Facilitation of outcome-oriented private events driven by specific communities.
Output indicator	- % of private meetings, satellite events, workshops, or booths convening majority representation from or driven by global south stakeholders.
Baseline	N/A.
Annual target 2020	- 30% of private meetings, satellite events, or workshops convening majority representation from or driven by global south stakeholders.
Annual target 2021	- 35% of private meetings, satellite events, workshops, or booths convening majority representation from or driven by global south stakeholders.
Annual target 2022	- 40% of private meetings, satellite events, workshops, or booths convening majority representation from or driven by global south stakeholders.

Outcome 2	Greater enjoyment of human rights online, with a focus on the right to privacy online.
Outcome indicator	Increase in policy actions taken by decision makers strengthening digital rights in the global south; increased awareness of and engagement in digital rights from governments and the private sector.

Output 2.1	Recommendations made, comments submitted, and other policy actions taken to promote robust, rights-protecting data protection frameworks across the global south.
Output indicator	- # of recommendations made, comments submitted, and other policy actions taken to promote robust, rights-protecting data protection frameworks across the global south.
Baseline	N/A.
Annual target 2020	- 4 recommendations made, comments submitted, and other policy actions taken.

Annual target 2021	- 5 recommendations made, comments submitted, and other policy actions taken.
Annual target 2022	- 6 recommendations made, comments submitted, and other policy actions taken.

Output 2.2	Recommendations made, comments submitted, and other policy actions taken to limit the use of surveillance programs, tools, and technologies against civil society across the global south.
Output indicator	- # of recommendations made, comments submitted, and other policy actions taken.
Baseline	N/A.
Annual target 2020	- 4 recommendations made, comments submitted, and other policy actions taken.
Annual target 2021	- 5 recommendations made, comments submitted, and other policy actions taken.
Annual target 2022	- 6 recommendations made, comments submitted, and other policy actions taken.

Output 2.3	Recommendations made, comments submitted, and other policy actions taken to protect biometric data from misuse in digital ID programs and facial recognition technologies across the global south.
Output indicator	- # of recommendations made, comments submitted, and other policy actions taken.
Baseline	N/A.
Annual target 2020	- 4 recommendations made, comments submitted, and other policy actions taken.
Annual target 2021	- 5 recommendations made, comments submitted, and other policy actions taken.
Annual target 2022	- 6 recommendations made, comments submitted, and other policy actions taken.

Outcome 3	Strengthened coordination with at-risk actors to better hold government, corporate, and intergovernmental stakeholders accountable for the human rights implications of their policies and practices.
Outcome indicator	Increased digital resilience, awareness, and capacity for advocacy among civil society in the global south; increased public awareness of and engagement in digital rights.

Output 3.1	Targeted mobilization of the public, focusing on narrowly tailored, regional, and language-specific audiences that can be cultivated over time.
Output indicator	- # of public campaigns launched in response to pressing digital rights



	threats in coordination with users at risk in those countries.
Baseline	N/A.
Annual target 2020	- 4 public campaigns launched in response to pressing digital rights threats in coordination with users at risk in those countries.
Annual target 2021	- 5 public campaigns launched in response to pressing digital rights threats in coordination with users at risk in those countries.
Annual target 2022	- 6 public campaigns launched in response to pressing digital rights threats in coordination with users at risk in those countries.

Output 3.2	Cultivation of a rights-based narrative on emerging digital rights issues through strong relationships with local media, real-time commentary, op-eds, and specialized insights from our global team.
Output indicator	- # of Op Eds published in response to emerging threats to digital rights - # of media hits related to Access Now's policy, advocacy, and technology thought leadership.
Baseline	N/A.
Annual target 2020	- 4 Op Eds published in response to emerging threats to digital rights. - 175 media hits related to Access Now's policy, advocacy, and technology thought leadership.
Annual target 2021	- 5 Op Eds published in response to emerging threats to digital rights. - 200 media hits related to Access Now's policy, advocacy, and technology thought leadership.
Annual target 2022	- 6 Op Eds published in response to emerging threats to digital rights. - 225 media hits related to Access Now's policy, advocacy, and technology thought leadership.

Output 3.3	Engagement and coordination of a global network of new and existing partners through the development of and participation in coalitions and campaigns.
Output indicator	- # of coalitions mobilized or actively supported in response to pressing digital rights threats.
Baseline	N/A.
Annual target 2020	- 4 coalitions mobilized or actively supported in response to pressing digital rights threats.
Annual target 2021	- 5 coalitions mobilized or actively supported in response to pressing digital rights threats.
Annual target 2022	- 6 coalitions mobilized or actively supported in response to pressing digital rights threats.



#### **4. Risk Management**

Access Now will continuously monitor existing and potential risks, including contextual, programmatic, and institutional risks, and apply measures to mitigate those risks as set out below.

<b>Contextual risk (general risk factors in the country/region)</b>			
<b>Risk Factor</b>	<b>Likelihood</b>	<b>Impact</b>	<b>Risk response</b>
Criminalization and stigmatization of privacy and digital security tools as well as increased surveillance by governments.	Likely	Major	Access Now will work to resource our Chief Security Officer, Systems Administrators, and Global Risk and Operations Manager to support and strengthen our internal security processes and implementations to ensure staff are able to work safely and securely.
Civil society may be cut out of international or local processes and not having a seat at the table where critical decisions related to the protection of human rights in the digital age are made.	Likely	Major	Access Now will work to maintain a strong network of stakeholders and partners, which helps ensure that directly, or via other civil society groups, the rights of users at risk are represented whenever possible. Where civil society is not represented, we will use tactics to highlight exclusion and encourage a seat at the table. An increased profile is ensuring we are included in debates, discussions, and meetings more than previously.
<b>Programmatic risk (regarding to achievement of programme objectives)</b>			
<b>Risk Factor</b>	<b>Likelihood</b>	<b>Impact</b>	<b>Risk response</b>
Access Now and its local civil society partners may struggle to keep up with rapidly changing local contexts.	Likely	Major	Access Now will work through staff operating in local contexts in which we do our policy work. Where Access Now does not have staff locally, Access Now will be led by those communities working locally, ensuring that we are playing a supportive role.
Duplication of efforts of other civil society actors in the space.	Unlikely	Minor	Access Now will work to identify gaps in response and fill them or assist others to fill them. Access Now will also seek to build coalitions and partnerships with local and international actors wherever possible and maximize communication.

Lack of gender balance and representation in critical policy debates or discussions	Likely	Major	Access Now will work to build a diverse staff of experts to be able to contribute to substantive policy discussions; develop workflows that emphasize and consider gender and minority issues in policy development; and work with partners who have experience in advocating on behalf of women and other gender groups to develop impactful policy through a women's rights and gender lens.
Harms to the physical safety and wellbeing of RightsCon attendees.	Unlikely	Major	Access Now will work to resource our Chief Security Officer, Systems Administrators, and Global Risk and Operations Manager to work closely with our RightsCon team, the production team, and local vendors, to coordinate the risk and security planning for the event, both internally and externally. This includes undertaking detailed assessments and planning with the goal of ensuring a relaxed and open feeling across the entire RightsCon summit zone, while also providing a sense of confidence, safety, and security that fosters a nurturing environment for complex and sensitive conversations; special consideration is given to attendees who are required to protect their identity and activities, with provisions including private meeting spaces, photograph vetting, and emergency contact resources.
Lack of gender balance and regional representation at RightsCon.	Unlikely	Major	Access Now will work to maintain and implement its commitment to building a more secure, resourced, and equitable digital environment for everyone, including women, LGBTI communities, and other vulnerable and marginalized groups around the world. This work includes conducting tailored outreach efforts to women and gender groups; developing workflows that emphasize gender and minority issues across session proposals; working with partners who have experience advocating on behalf of gender and ethnic minorities; and resourcing the oversight of Access

			Now's Diversity Working Group to help review session proposals to ensure that every session is inclusive of different viewpoints and prevent non-inclusive sessions
<b>Institutional risk (in relation to Access Now)</b>			
<b>Risk Factor</b>	<b>Likelihood</b>	<b>Impact</b>	<b>Risk response</b>
<b>Human resources risks:</b> These risks are related to the expansion and scaling of the organization. Access Now has grown consistently over and will continue to do so sustainably. As the team grows, Access Now will face challenges related to effectively supporting the needs of a diverse global team from specific personnel issues to management and performance challenges to professional development and growth.	Unlikely	Major	Access Now will work to ensure we adequately resource our growing programmatic portfolio; provide clear pathways for professional growth for all team members; support and managing work-life balance in a competitive and high-stress work environment; build out the organization's operations and human resources team; and hire new and excellent staff, and retain staff across a global team.
<b>Financial risks:</b> These are related to the organization's efforts to sustainably expand its global team. While the organization has effectively sustained growth to date, this growth has strained the capacity and the sustainability of the organization.	Unlikely	Major	Access Now will work to build and resource a dedicated development team focused on identifying new streams of funding, developing a broader portfolio of multi-year commitments, and securing foundational funding partners. As expenses increase, there will be increased pressure to meet targets, potentially straining organizational compliance with our fundraising policy, which rightly mandates independence from all corporate, government, and other funders. We anticipate a new generation of funders will enter the market as the organization grows over the coming years.
<b>Security risks:</b> These are related to the exposure of a globally distributed, expanding, and increasingly high-profile organization in a fractured and contested world. Security risks take a number of forms across the organization, each requiring unique attention and resources. Access Now has identified the following	Unlikely	Major	To reduce and manage the risk of vulnerability of technical infrastructure where a breach threatens the organization, its staff, and at-risk clients supported by the Digital Security Helpline, Access Now will support and resource the work of our Systems Administrators in securing our infrastructure.

key security risks and mitigation strategies.			To reduce and manage the risk of physical security including office security, activity monitoring, staff member detention, and the “blacklisting” of the organization or its staff, Access Now will review, implement, and strengthen processes around individual staff assessments when onboarded; alarms and physical security across each office; and established legal support across each location.
<b>Reputational risk:</b> If individuals or groups are harmed or hurt as a result of their involvement in the project, it may have a reputational risk for the actors involved. Furthermore, reputational risks may be involved for Access Now and MFA when engaging with an issues that mat be controversial in some contexts.	Unlikely	Minor	Access Now and MFA agrees to be in close contact if such cases occur and Access Now are obliged to keep the MFA informed if the safety of individuals that receive support is jeopardised.

## **5. Inputs/budget**

Denmark’s contribution for Access Now for 2020-2022 is DKK 11,250,000 (eleven million two hundred and fifty thousand)

	Budget in DKK million
<b>Development outcome 1</b>	
<b>Output 1.1:</b> Conducting targeted and ongoing outreach to specific communities, especially those underrepresented and underserved; coordinating calls to consult with key stakeholders and help amplify their concerns to the broader global community; enabling community building; and facilitating networking and collaboration across a community of more than 8,000 civil society organizations, human rights defenders, and more.	1,305,535 kr.
<b>Output 1.2:</b> Organizing and launching a public call for proposals; hosting information sessions to encourage participation from new and potential session organizers; providing ongoing support to more than 1,000 session proposers; identifying and highlighting new and emerging issues for targeted attention; consulting with key stakeholders to develop proposals addressing urgent concerns; developing and coordinating a public programming committee of 60 experts to support a review of more than 1,300 session proposals; conducting a full audit of all proposals to ensure diversity, including regional representation and gender parity; and coordinating with more than 400 session organizers to develop and curate the final program.	1,186,637 kr.

<b>Output 1.3:</b> Tracking, responding to, and facilitating requests for satellite events, private meetings, and other side events; supporting and coordinating related logistics, including additional costs for facilitating and/or hosting such spaces for community use; ensuring diverse and robust participation, especially from global south participants, by facilitating introductions and connections as needed; and more.	1,175,486 kr.
<b>Subtotal Development engagement 1</b>	<b>3,667,659 kr.</b>
<b>Development outcome 2</b>	
<b>Output 2.1:</b> Advancing data protection laws around the world in <b>Africa</b> (Ethiopia, Kenya), <b>Asia Pacific</b> (India), <b>Latin America</b> (Ecuador, Paraguay), and <b>MENA</b> (Egypt, Jordan, Tunisia); and raising awareness on the need and value of data protection globally.	976,848 kr.
<b>Output 2.2:</b> Monitoring and reviewing new and emerging surveillance laws; advocating for reforms in existing surveillance law; and pushing back against the use of surveillance tools, i.e. spyware, against civil society.	1,143,246 kr.
<b>Output 2.3:</b> Ensuring digital ID programs respect human rights; investigating and preventing the spread of facial recognition; and tracking and monitoring use of biometrics.	1,063,400 kr.
<b>Sub-total Development engagement 2</b>	<b>3,183,494 kr.</b>
<b>Development outcome 3</b>	
<b>Output 3.1:</b> Developing and launching public campaigns; and producing and leveraging targeted advocacy materials to mobilize the public.	845,348 kr.
<b>Output 3.2:</b> Publishing op-eds; developing and maintaining collaborative relationships with media outlets; and producing real-time commentary.	1,004,478 kr.
<b>Output 3.3:</b> Engaging and coordinating a global network of new and existing partners through the development of and participation in coalitions and campaigns.	845,348 kr.
<b>Sub-total Development engagement 3</b>	<b>2,695,174 kr.</b>
<b>Sub-total Thematic Programme</b>	<b>9,546,327 kr.</b>
Contingencies (10% of direct costs)	954,633 kr.
Audit	80,798 kr.
Administrative costs (7% of direct costs)	668,243 kr.
<b>Grand total</b>	<b>11,250,000 kr.</b>

	2020	2021	2022	Total (DKK)
<b>Outcome 1</b>				
- Denmark	674,143 kr.	1,484,779 kr.	1,508,736 kr.	3,667,659 kr.
- Others (Sida)	926,154 kr.	926,154 kr.	926,154 kr.	2,778,463 kr.
<b>Outcome 2</b>				

- Denmark	1,269,833 kr.	925,871 kr.	987,791 kr.	3,183,494 kr.
- Others (Sida)	1,380,114 kr.	1,345,710 kr.	1,380,114 kr.	4,105,938 kr.
<b>Outcome 3</b>				
- Denmark	1,073,994 kr.	786,594 kr.	834,586 kr.	2,695,174 kr.
- Others (Sida)	1,321,131 kr.	1,269,525 kr.	1,269,525 kr.	3,860,180 kr.
<b>Subtotal</b>	<b>6,645,369 kr.</b>	<b>6,738,633 kr.</b>	<b>6,906,906 kr.</b>	<b>20,290,908 kr.</b>
Administrative costs	465,176 kr.	471,704 kr.	483,483 kr.	1,420,364 kr.
<b>Grand total</b>	<b>7,110,545 kr.</b>	<b>7,210,337 kr.</b>	<b>7,390,389 kr.</b>	<b>21,711,271 kr.</b>

Cost types for each outputs is specified in Annex A.

## **6. Management arrangement**

The parties will have a dialogue, as appropriate, about the implementation of the activities. Access Now will convene annual donor meetings to which MFA will invited.

Access Now will be fully responsible for managing the activities and its related funds in accordance with the management set-up for Access Now as directed and approved by the Access Now Management and oversight bodies. In so doing, Access Now will consult MFA party regularly on major issues as appropriate.

## **7. Financial Management**

Both parties will strive for full alignment of the Danish support to the implementing partner rules and procedures. The MFA will expect that these are in line with Danida's Financial Management Guidelines.

### **7.1 Procurement of goods and services**

In relation to procurement Access Now's procurement rules will apply.

### **7.2. Transfer of funds**

The grant will be disbursed in three instalments based on disbursement requests submitted by Access Now. The first instalment of DKK 3,750,000 will be disbursed upon the signing of this engagement document. The second instalment of DKK 3,750,000 will be disbursed in January of 2021. The third instalment of DKK 3,750,000 will be disbursed in January 2022.

The grant will be transferred through the below stated bank account.

- **Bank Name:** SKANDINAVISKA ENSKILDA BANKEN
- **Bank Address:** BERNSTORFFSGADE 50, COPENHAGEN 1577, Denmark
- **Account Name:** UKForex Ltd
- **Bank Code:** 5295
- **Account Number:**0010047676
- **SWIFT:** ESSEDKKK
- **IBAN:** DK9352950010047676

- **Reference:** 132255159

Access Now must return a letter or e-mail with acknowledgement of receipt of funds within 14 (fourteen) days after the funds have been received.

Any loss due to the variation of exchange rates between the grant in DKK and the implementing partner's national currency must be covered within the grant.

### 7.3 Accounting requirements

Accounts shall be kept in accordance with internationally accepted accounting principles and the organisation must follow the basic four-eye principles for all payments.

The total budget cannot be exceeded and shall be used for the agreed purpose only.

The accounts shall at all time be kept updated according to international standards.

The accounts shall be drawn up to the same level of detail as is done in the budget.

### 7.4 Audit requirements

Denmark's contribution to Access Now must be clearly stated in the organisational financial statements as income and expenditure. This can be in the form of a note together with other donors' contributions.

Access Now must arrange for an annual audit of their accounts to be performed by a certified audit company. The annual audit shall include, but not be limited to inspection of accounting records including examination of supporting documentation of the transactions, confirmation of cash and bank holdings, checking of bank reconciliations, direct confirmation of accounts receivable, and a verification of fixed assets (if applicable).

The MFA has the right to request original, separate and itemised accounts for individual activities including bank statements.

### 7.5 Financial reporting requirements

Access Now will by 30 September each year submit to MFA audited accounts covering the previous financial year in accordance with Access Now's financial management guidelines as approved by Access Now's board.

### 7.6 Unspent funds

Any unspent balance or any savings of project funds shall be returned to the MFA together with any interest accrued from deposit of Danish funds. In case of jointly financed projects and baskets arrangement where a single bank account is used by multiple development partners interests accrued need not be returned.

### 7.7 Obligation to report on changes and irregularities

Access Now is obliged to inform MFA immediately if any changes, including overspending of budget lines or irregularities in the management of funds are foreseen or have occurred.



## **8. Monitoring and Evaluation**

Access Now will submit annual reports on the progress of the activities, cf. the results framework in paragraph 3 no later than 31 May each year.

A project completion report and final audited financial accounts shall be submitted to MFA no later than 30 September 2023.

MFA shall have the right to carry out any technical or financial mission that is considered necessary to monitor the implementation of the programme. To facilitate the work of the person or persons instructed to carry out such monitoring missions, Access Now shall provide these persons with all relevant assistance, information, and documentation.

After the termination of the programme support MFA reserves the right to carry out evaluation in accordance with this article.

Representatives of the National Audit Office of Denmark shall have the right to:

i) Carry out any audit or inspection considering necessary as regards the use of the Danish funds in question, on the basis of all relevant documentation,

ii) Inspect accounts and records of suppliers and contractors relating to the performance of the contract, and to perform a complete audit

## **9. Anti-corruption clause**

No offer, payment, consideration or benefit of any kind, which could be regarded as an illegal or corrupt practice, shall be made, promised, sought or accepted - neither directly nor indirectly - as an inducement or reward in relation to activities funded under this agreement, incl. tendering, award, or execution of contracts. Any such practise will be grounds for the immediate cancellation of this agreement and for such additional action, civil and/or criminal, as may be appropriate. At the discretion of the Danish MFA, a further consequence of any such practise can be the definite exclusion from any projects funded by the Danish MFA.

## **10. Child labour clause**

The authority, organisation and/or consultant shall abide by the local laws and by applicable international instruments, including the UN Convention on the Rights of the Child and International Labour Organisation conventions.

## **11. Prevention of sexual exploitation, abuse and harassment**

Access Now agree to ensure that the engagement is implemented in an environment free from all forms of harassment, exploitation, abuse and harassment, sexual or otherwise, especially in case of vulnerable groups. Sexual abuse is defined as actual or threatened physical intrusion of a sexual nature, whether by force or under unequal or coercive conditions. Sexual exploitation is defined as any actual or attempted abuse of position of vulnerability, differential power or trust, for sexual purposes, including, but not limited to, profiting monetarily, socially or politically from the sexual exploitation of another. Sexual harassment is defined as any form of unwanted verbal, non-verbal or physical conduct of a sexual nature with the purpose or effect of violating the dignity of a person, in particular when creating an intimidating, hostile, degrading, humiliating or offensive environment.

The above definitions are referred to as Sexual Exploitation, Abuse and Harassment (SEAH).

Access Now confirms:

- (1) that it has adequate policies/standards or frameworks in place to prevent SEAH<sup>1</sup>;
- (2) that all employees have been informed about these policies/standards/frameworks; and
- (3) that there are appropriate SEAH reporting procedures and complain mechanisms in the organisation including the protection of victims of SEAH and that prompt and adequate action is taken if SEAH is observed, reported or suspected.

In case the development engagement includes subgrantees, the grantee is responsible for ensuring the prevention of SEAH also at the level of subgrantee.

MFA has zero-tolerance towards SEAH and will consider non-adherence to point 1,2 and 3 as grounds for immediate termination of grant.

## **12. Suspension**

In case of non-compliance with the provisions of this engagement and /or violation of the essential elements mentioned in this engagement the MFA reserves the right to suspend with immediate effect further disbursements to the implementing partners under this engagement.

## **13. Entry into force, duration and termination**

This engagement shall enter into force on the date of signing.

The cooperation between the Parties under this engagement will be for 2020-2022. The duration of the cooperation may be extended by mutual written agreement and within the agreed budget.

Notwithstanding the previous clause each Party may terminate the engagement upon 6 (six) months written notice.

## **Signatures**

On behalf of  
Access Now

On behalf of  
The Ministry of Foreign Affairs of Denmark

Place & date:

\_\_\_\_\_

\_\_\_\_\_

Signature:

\_\_\_\_\_

\_\_\_\_\_

Joseph Steele  
Chief Operating Officer

Mette Thygesen  
Head of Department

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<sup>1</sup> In line/adherence with the Inter Agency Standing Committee's Minimum Operating Standard on prevention of SEA and/or the elements on prevention of SEA of the Core Humanitarian Standard on Quality and Accountability

## Quality Assurance checklist for appraisal of programmes and projects<sup>1</sup>

File number/F2 reference: 2019-27922

Programme/Project name: Protecting and Promoting Civic Space Online: A Diverse and Thriving Civil Society for the Digital Age

Programme/Project period: 2020-2022

Budget: DKK 11,250,000

### Presentation of quality assurance process:

*Two rounds of quality assurance have been conducted by a quality assurance team consisting of a development specialist and a financial management specialist. Meetings have been convened where input/comments have been provided both verbally and in writing. Feedback from the quality assurance team has been passed on to the partner and reflected in the programme documents. A final screening note by the quality assurance team has been forwarded to the responsible desk officer.*

- The design of the programme/project has been appraised by someone independent who has not been involved in the development of the programme/project.

*Comments: The project has been reviewed by a development specialist and a financial management specialist.*

- The recommendations of the appraisal has been reflected upon in the final design of the programme/project.

*Comments: Yes.*

- The programme/project complies with Danida policies and Aid Management Guidelines.

*Comments: Yes.*

- The programme/project addresses relevant challenges and provides adequate responses.

*Comments: Yes.*

- Issues related to HRBA/Gender, Green Growth and Environment have been addressed sufficiently.

*Comments: Yes.*

- Comments from the Danida Programme Committee have been addressed (if applicable).

*Comments: Not applicable.*

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<sup>1</sup> This Quality Assurance Checklist should be used by the responsible MFA unit to document the quality assurance process of appropriations where TQS is not involved. The checklist does not replace an appraisal, but aims to help the responsible MFA unit ensure that key questions regarding the quality of the programme/project are asked and that the answers to these questions are properly documented and communicated to the approving authority.

- The programme/project outcome(s) are found to be sustainable and is in line with the partner's development policies and strategies. Implementation modalities are well described and justified.

*Comments: The project is closely aligned with the partner's strategies and draws on the partners overall results framework.*

- The results framework, indicators and monitoring framework of the programme/project provide an adequate basis for monitoring results and outcome.

*Comments: Denmark is providing earmarked funds for Access Now. The results framework, indicators and monitoring framework are based on and closely aligned to Access Now's overall frameworks. Efforts to ensure donor harmonization makes it more difficult to demand specific and different frameworks for the Danish grants. Monitoring will also happen through donor meetings and coordination as well as continuous dialogue with the partner.*

- The programme/project is found sound budget-wise.

*Comments: Yes.*

- The programme/project is found realistic in its time-schedule.

*Comments: Yes.*

- Other donors involved in the same programme/project have been consulted, and possible harmonised common procedures for funding and monitoring have been explored.

*Comments: Dialogue has been conducted with Sweden as one of the larger donors behind Access Now, both SIDA and Utrikesdepartementet have been consulted.*

- Key programme/project stakeholders have been identified, the choice of partner has been justified and criteria for selection have been documented.

*Comments: The partner has been selected based on its central position in the landscape of organisations working with digital resilience of civil society organisations.*

- The executing partner(s) is/are found to have the capacity to properly manage, implement and report on the funds for the programme/project and lines of management responsibility are clear.

*Comments: Yes.*

- Risks involved have been considered and risk management integrated in the programme/project document.

*Comments: Yes.*

- In conclusion, the programme/project can be recommended for approval: yes

Date and signature of desk officer: 8 June 2020 

Date and signature of management: 5 June 2020 